

Fire Protection Association Australia

ABN: 30 005 366 576

Phone: 03 8892 3131

Email: shop@fpaa.com.au web: www.fpaa.com.au



**CUSTOMER
RETURN FORM**

Date: _____

Customer details

Company name	
Contact name	
Address	
Phone no. & Email	
Member/account no.	

Returned goods

Date of original order	Invoice no	Item Returned	Qty Returned	Unit Price	Amount
Total					

Reason for return

Ordered wrong logbook/s	Received wrong logbook/s	Received damaged logbook/s	Change of mind	Other

Replaced goods

Item code	Qty	Unit Price	Amount
Total			

Action required

Credit to applied to my account	Refund required	Additional funds required	Date of dispatch	Courier used

Please return the goods to: (Attention to Dispatch), Eastern Press, 37-39 Glenvale, Crescent, Mulgrave 3170

Return Policy

FPA Australia must be notified within 10 Business days from date of receipt of goods are not received, are incorrect or if damaged. Goods must be returned in their original condition and FPA Australia will not accept postage charges for goods to be returned if it is not our mistake for the return. A restocking fee of \$30 (inc GST) will apply.

Full terms and conditions: <http://www.fpaa.com.au/sales/terms-conditions-of-sale.aspx>