

Fire Protection Association Australia

ABN: 30 005 366 576

Phone: 03 8892 3131

Email: shop@fpaa.com.au web: www.fpaa.com.au



**CUSTOMER
RETURN FORM**

Date: _____

Customer details

| | |
|--------------------|--|
| Company name | |
| Contact name | |
| Address | |
| Phone no. & Email | |
| Member/account no. | |

Returned goods

| Date of original order | Invoice no | Item Returned | Qty Returned | Unit Price | Amount |
|------------------------|------------|---------------|--------------|------------|--------|
| | | | | | |
| | | | | | |
| Total | | | | | |

Reason for return

| Ordered wrong logbook/s | Received wrong logbook/s | Received damaged logbook/s | Change of mind | Other |
|-------------------------|--------------------------|----------------------------|----------------|-------|
| | | | | |

Replaced goods

| Item code | Qty | Unit Price | Amount |
|--------------|-----|------------|--------|
| | | | |
| | | | |
| Total | | | |

Action required

| Credit to applied to my account | Refund required | Additional funds required | Date of dispatch | Courier used |
|---------------------------------|-----------------|---------------------------|------------------|--------------|
| | | | | |

Please return the goods to: (Attention to Dispatch), Eastern Press, 37-39 Glenvale, Crescent, Mulgrave 3170

Return Policy

FPA Australia must be notified within 10 Business days from date of receipt of goods are not received, are incorrect or if damaged. Goods must be returned in their original condition and FPA Australia will not accept postage charges for goods to be returned if it is not our mistake for the return. A restocking fee of \$25 (inc GST) will apply.

Full terms and conditions: <http://www.fpaa.com.au/sales/terms-conditions-of-sale.aspx>